



## **East Anglian Air Ambulance Covid safety at our Carol Service**

We are continuing to be cautious across all of our operations and frequently monitoring Government advice to ensure the safety of all attendees at our events, employees, suppliers, our clinical crew and ultimately our patients. Therefore, we would encourage everyone to take a lateral flow test no greater than 24 hours before the day. Any positive results should then be confirmed via PCR. We would also kindly ask that all guests attending the event wear a face covering indoors whilst moving around the venue, but these can be removed, if you feel comfortable to do so, when seated. Unless of course you are exempt.

With that mind we thought it would be helpful to outline the precautions and measures that we're taking to ensure the safety of all individuals present on the evening.

Anyone displaying symptoms of COVID-19, even if they are mild, should not attend the event to avoid putting others at risk.

### Entering the venue

Doors will open at 6.30pm. This is a strict requirement from the venue due to Evensong taking place in the venue beforehand. If possible, please try to avoid queuing before this time. There will be a couple of entrances open for guests to enter to minimise queues building up. Please try and maintain a safe distance from others, we will get you in as quickly and as safely as possible.

### Venue check-in

In order to support the NHS Test and Trace programme, we will be asking all visitors to check in using the QR code scanner on the NHS Test and Trace app. We will not use your details for any other purposes or pass them on to anyone else.

### Social distancing

We have chosen to limit the capacity of the event to ensure comfort and allow attendees to have lots of space. With this in mind we're advising that all guests try to maintain a separation of at least a 1m distance whenever possible. All seats are unreserved and will be available on a first come, first served basis.

### Carol singing

Although there are no limits on the number of people who can sing or perform indoors, we're aware that these activities can also increase the risk of catching or passing on COVID-19. The risk is greatest where these activities take place when people are in close contact with others. Therefore, it is with sadness, that we have made the difficult decision to politely ask that the congregation do not join in with the singing of the carols in the programme. But you are still welcome to stand and enjoy the performance by the choir.

### Options for donating

We will have both cash and cashless options available for making a donation on the evening should you wish to do so, or purchase some of our merchandise. Please note, we will be holding a collection during the final song in the programme where we can only accept cash should you wish to take part.

Thank you for your understanding, we hope you can appreciate that your safety is our top priority, and we will do all that we can to keep you and others safe. We can't wait to get into the festive spirit with you and look forward to seeing you on the evening.

For further information or if you have any questions, please contact us on 03450 669 999 or email us on [info@eaaa.org.uk](mailto:info@eaaa.org.uk).